

Auto Enrolment Case Study

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As with most small businesses the auto enrolment staging date has come all too quickly. While our clients were aware that their auto enrolment responsibilities were looming, without being an expert in pensions and payroll they were not 100% sure of what to do or where to start.

Harts Business Solutions, one of the Lakin Rose payroll clients, had a short timeframe to initiate their auto enrolment responsibilities and came to us for assistance. We already do payroll for Harts Business Solutions, so it was a natural progression for us to assist them with their auto enrolment obligations.

We had a face-to-face meeting with the team to discuss their options and they decided to go with the government-backed NEST provider. To them, this seemed like the most cost effective route for their employees and the system was user-friendly. We helped them at each stage of the process from the start. It is now at a point where we complete the auto-enrolment obligations at the same time as their monthly payroll therefore ensuring all legislative requirements have been met.

Lakin Rose is now the official point of contact with the regulator on their behalf and we also have delegate access to the NEST account area where we are able to manage all the day to day dealings required for auto enrolment as well as all the communications needed for the employees. This ensures they are kept in the loop at all times and understand where their pensions are invested.

Harts Business Solutions Director, Andrew Turnbull says: "It was great to be able to hand over the whole auto enrolment activity to the payroll team at Lakin Rose. They explained it to us and our employees, keeping everyone in the loop, and we were able to meet the auto enrolment deadline. Now we are confident that everything is being taken care of when it should be and it's no longer a hassle for us as a business."

